HIE-04 Driver

HIE-04 USB Driver Installation

Installation Instruction

Rev. 2

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Content

1   Where to download the driver

Driver can be downloaded on the web page www.elgas.cz

In the section *About us – Download - USB driver for infrared head HIE-04*

2   How to install USB driver HIE-04

1. Uninstall old HIE-04 Driver and restart.

2. Do not plug HIE-04 USB connector yet!

3. Check whether PC is 32-bit or 64-bit System type and then follow step 4.

   - For Windows XP please choose "Start - Settings - Control Panel - System". In case there has been displayed none information about system architecture or there has been information about 32-bit system, the system is 32-bit. In case there has been displayed 64-bit, the system is 64-bit.

   - For Windows 7 please choose "Start - Control Panel - System and Security - System". System window opens. In case there has been displayed none information about system architecture or there has been information about 32-bit system, the system is 32-bit. In case there has been displayed 64-bit, the system is 64-bit.

   - For Windows 8 please use the WIN+X key combination. In the bottom left corner the WinX appears. Choose "System" and the System window opens. In case there has been displayed none information about system architecture or there has been information about 32-bit system, the system is 32-bit. In case there has been displayed 64-bit, the system is 64-bit. For this system the **Advanced startup mode** must be additionally performed. Please see the paragraph 3.

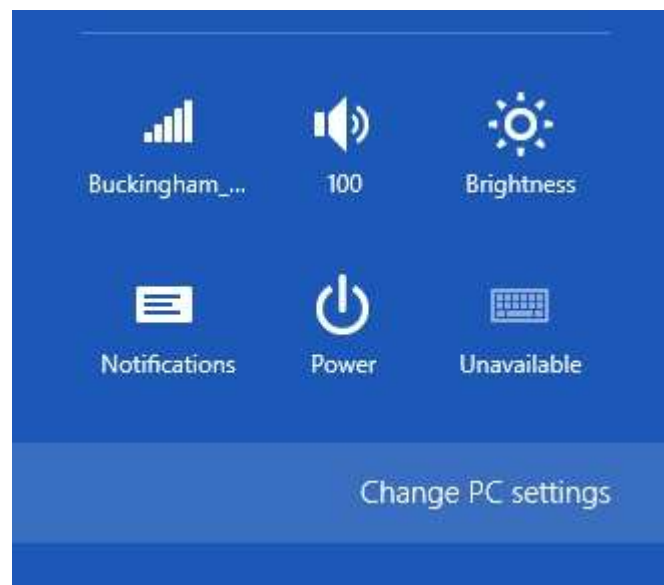... now please carry on with following of these steps ...

4. For 64-bit System choose "Setup_64bit_en_v2.08.24.exe"

5. For 32-bit System choose "Setup_32bit_en_v2.08.24.exe"

6. For Windows 7 a 8 it is additionally needed to run the installation driver file as administrator (right click on "Setup_64bit_en_v2.08.24.exe" or on "Setup_32bit_en_v2.08.24.exe" and choose "Run as administrator").

7. Please read carefully dialog windows, which appear and follow the instructions.

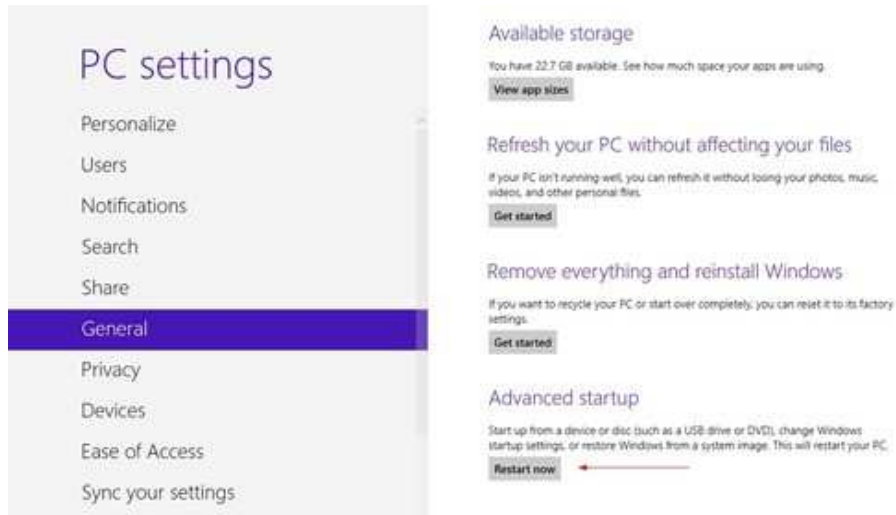# 3 How to restart Windows 8 under 'Advanced startup'

1. From the Metro Start Screen, open Settings (move your mouse to the bottom right corner of

the screen and wait for the pop-out bar to appear, then choose the Gear icon.

2. Choose 'Change PC Settings'.

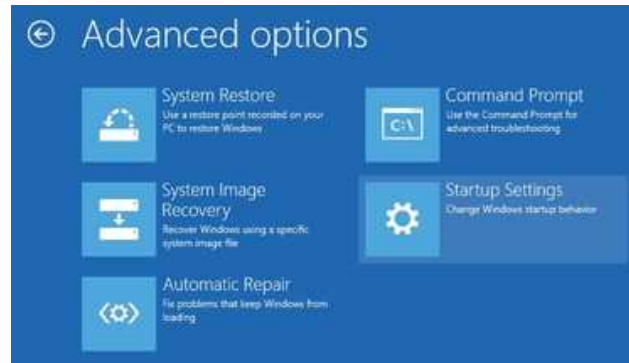3. From PC Settings, choose 'General', scroll down, and click 'Restart now' under 'Advanced startup'.

4. Wait a bit and click 'Troubleshoot'.

5. Click 'Advanced Options'

HIE-04

6. Click 'Startup Settings'

7. Click Restart

8. When your computer restarts, select 'Disable driver signature enforcement' (Option 7) from the list. You can now install the HIE-04 USB driver after Windows restarts.

  11. Follow further steps in the paragraph 2.

4   Information about driver

Version: 2.08.24

Language: English

Released: 18.6.2012

Supported OS: Windows Server 2008 R2

                 Windows 7

                 Windows 7 x64

                 Windows 8

                 Windows 8 x64

                 Windows Server 2008

                 Windows Server 2008 x64

                 Windows Vista

                 Windows Vista x64

                 Windows Server 2003

                 Windows Server 2003 x64

                 Windows XP

                 Windows XP x64

5   Fixed Bugs

- During driver installation Dialog Windows appeared in Czech language

- For other information about fixed bugs please check web site www.ftdi.com

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